

Clearing Caches in Different Browsers.

We all need websites to load quickly. That's why browsers help with this by caching files and content when you first visit a website and then serving them from the cache on your next visit.

This makes the page load quickly but it can cause issues if content has recently changed and the browser is still serving you with the 'old' content.

In these cases, clearing the cache and cookies of a browser can help. In this document, we outline how you can do this.

On Chrome

1. Click on the 3 vertical dots on the top right corner
2. Click on History
3. Click on Clear browsing data on the left sidebar
4. In the popup that appears, select a "time range" and the options Cookies and Other site data and Caches Images and files
5. Click on the Clear button

On Microsoft Edge

6. Click on the 3 horizontal dots on the top right corner
7. Click on Settings
8. Under the Clear browsing data option, click on Choose what to clear
9. Select the checkbox Cookies and saved website data and Cached data and files

On Firefox

1. Click on the 3 vertical lines on the top right corner
2. Click on Library and then History
3. Click on Clear Recent History
4. In the popup that appears, select a "time range" and the options Cookies, Cache, etc.
5. Click on Clear Now

On Safari

1. On the keyboard, press Command+Y
2. Click on Clear browser history
3. In the popup that appears, select the time range and then click on Clear History